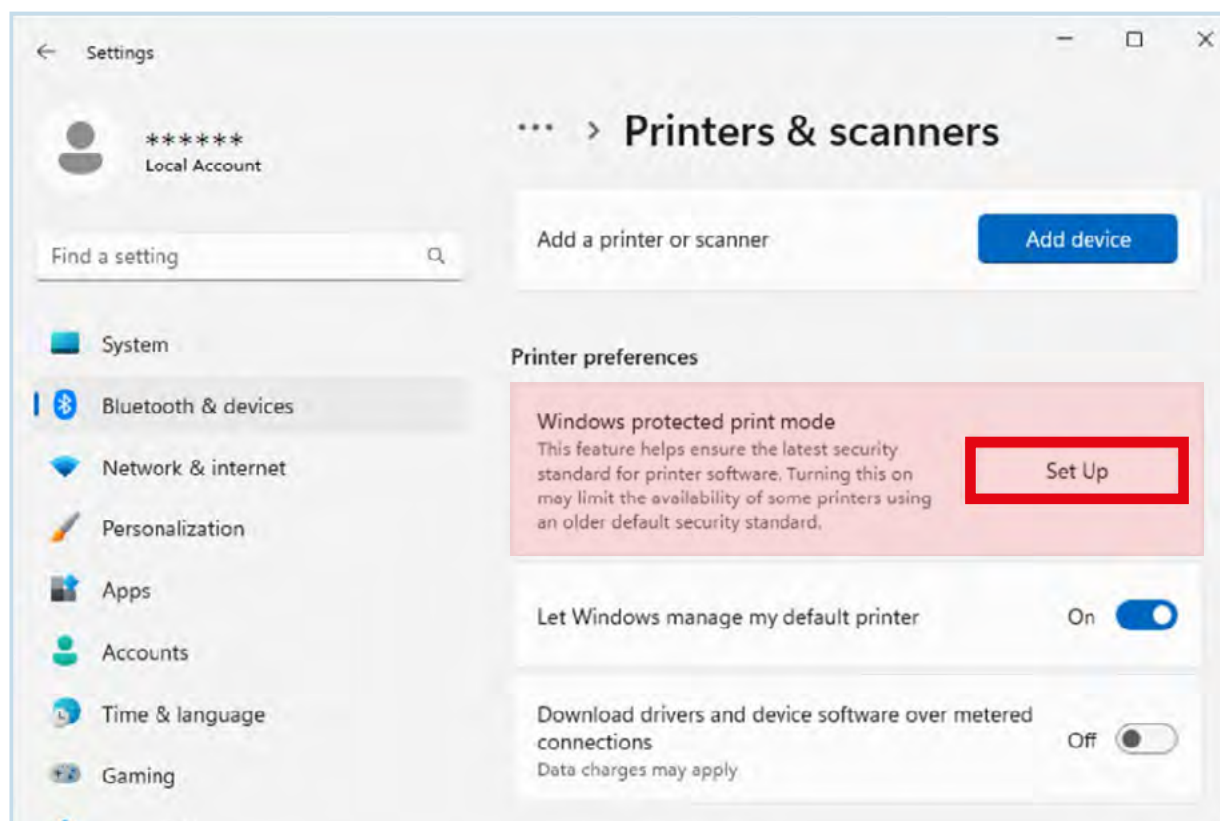


USING WINDOWS 11 24H2 ON YOUR PRINTER PC

In the Windows 11 version 24H2 the new function "Windows protected print mode (WPP)" was added. When WPP is enabled the printer drivers of our garment and wide-format printers will be deleted. You can not reinstall the printer drivers when WPP is activated. Printing will not be possible anymore. Therefore WPP should **not** be enabled!

- Do not enable "Windows protected print mode".



If you have already enabled this function perform the following steps:

- Disable WPP.
- In addition it is also recommended to uninstall the printer drivers by using the uninstallation tool. You find the uninstallation tool here: <https://base.brother.digital/software-tools/software-tools/uninstallation-tool/>
- Install the printer driver again. You find the printer driver here: <https://base.brother.digital/driver-firmware/>